



नेशनल टेक्सटाइल कारपोरेशन लिमिटेड
NATIONAL TEXTILE CORPORATION LIMITED

(भारत सरकार का उपक्रम)

(A Government of India Undertaking)



CIN NO.
U74899DL1968GOI004866

पश्चिम क्षेत्र कार्यालय: एनटीसी हाउस , 15 एन एम मार्ग, बॅलार्ड इस्टेट, मुंबई 400001.
WESTERN REGION OFFICE: NTC House, 15 N. M. Marg, Ballard Estate, Mumbai 400 001.
दूरध्वनी / Tel. 022-22686600, फॅक्स / Fax- 022-22686631, Email : ntclwr.mumbai@ntcltd.org

NTC(W.R)/MM/CCTV/AMC/ 2019/ 2592

Date : 07.03.2019

To,

By Courier Service
TENDER DUE ON: 26.03.2018 up to 5.00 PM

Dear Sir,

Sub: **Annual Maintenance comprehensive Contract (AMC) for CCTV Surveillance System for a period of 01.05.2019 to 30.04.2020**

The National Textile Corporation Limited, Western Region, Mumbai (A Govt. of India Undertaking) is inviting Sealed tenders from the reputed parties for Annual Maintenance comprehensive Contract (AMC) for CCTV Surveillance System for the period 01.05.2019 to 30.04.2020 as per the details given below. Parties are requested to quote the rates on the same form and submit to this office duly filled and signed on or before 26.03.2018 up to 5.00 PM.

Qualification criteria:

The bidder who meet the following pre qualifications criteria may apply.

1. The bidding firm should have similar work experience of 2Nos. from last 4 years. (Enclose the Xerox copy documents as evidence).
2. The party should have GST No. (Enclose the Xerox copy Registration documents as evidence).

Earnest Money Deposit (EMD)

Bidder have to submit the EMD of Rs. 5000/- (Rs. Five Thousand only) by Demand Draft drawn on any Nationalized / Scheduled Commercial Bank in favor of "**N.T.C.Ltd.-Unit-Western Region**", payable at Mumbai. Tenders received without requisite EMD shall be summarily rejected.

EMD of unsuccessful bidders will be refund after awarded the contract and EMD of **successful bidders will be converted in to security deposit** towards performance and will be returned on successful completion of contract period. EMD/Security Deposit will not carry any interest.

Cost of Tender Form.

Interested contractors may obtain tender document from NTC (WR), Mumbai Office on payment (non-returnable) of Rs.500/- (Rs. Five Hundred only) by Demand Draft drawn on any Nationalised / Scheduled Commercial Bank, in favour of "**N.T.C.Ltd.-Unit-Western Region**" payable at Mumbai from 06.03.2019 to 26.03.2019 (up to 2.00 PM).

The Bidders who were download the tender document from our website i.e. – www.ntcltd.org are required to pay the prescribed tender fee of Rs.500/- (Rs. Five Hundred only) by way of Demand Draft drawn on any Nationalised Bank/ Scheduled Commercial Bank in favour of "**N.T.C.Ltd.-Unit-Western Region**" payable at Mumbai. at the time of submission of tender.

CONCESSION/ EXEMPTION FOR MSES ENTREPRENEURS

For granting the necessary concession / exemptions to MSEs Entrepreneurs as per MSME, Govt. of India, directives. The bidder should specify, whether they are Micro or Small Enterprises. If so, whether they are owned by SC/ST Entrepreneurs. Copies of registration certificates issued by the MSEs Concerned Authorities should submit.

SUBMISSION OF TENDER:

1. Bidders are requested to quote your offer accordingly in the format enclosed **Annexure – A**.
2. Bidders are requested to initial and stamp at each page of tender documents and submit the same along with tender.
3. The tenders with fill up quotation are to be submitted in prescribed format only. Conditional tender will be rejected out rightly.
4. The sealed envelope should super-scribe the nature of work and Name & Address of the bidder.
5. Demand Draft for **EMD and cost of tender document** (If tender document has downloaded from NTC Website) should be put in separate envelope.
6. The seal Tender are to be deposited in the Tender Box kept in the office of NATIONAL TEXTILE CORPORATION LTD.,(WESTERN REGION), NTC HOUSE, 15, N.M. MARG, BALLARD ESTATE, MUMBAI – 400 001 on or before **26.03.2019 upto 5.00 PM**.
7. NTC will not be responsible for non-receipt or delay for submission of tenders under any circumstances.

Opening of Tender.

Tenders will be opened on **27.03.2019 at 11.30 AM** in the presence of bidders who remained present.

Payment Terms

1. The payment will be on quarterly basis after completion of each quarter on submission of satisfactory service report with Tax invoice Bill certified by IT Dept.- NTC, WRO.
2. Payment will be released within 15 days from the date of submission of bills.

General Terms & Conditions:

1. **Period of Contract:** The contract is valid for one year from 01.05.2019 to 30.04.2020, the date of signing of memorandum of understanding (MOU) on AMC. This may be renewed after one year subject to rendering of satisfactory service & fulfilling the term & conditions.
2. **Maintenance of Parts:** Maintenance of the CCTV & Surveillance System includes CP Plus Bullet & Dome Camera, DVR, HDD with power supply, LCD Monitor, Visibility Test, DVR Recording Test, DVR Settings, Internet connectivity.
3. **Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts.
4. **Additional Charges:** The AMC cost includes the travelling cost for rendering service throughout the yearly period for one or all locations & for one or all systems.

5. SCHEDULE OF WORK

- A. AMC includes routine, preventive & corrective maintenance. Attending breakdown & render maintenance to put right the fault and Quarterly preventive maintenance during normal working hours to the equipment.
- B. The Preventive maintenance of the equipment will be done Four times in a year mentioned in Maintenance Contract.

C. Preventive maintenance includes.

- i. Testing all the Equipments under Contract are working in proper conditions at all times.
- ii. Ensure all the electrical connection regarding CCTV and DVR system are connected properly & are in working condition.
- iii Cleaning of CCTV Glasses & Lenses.
- iv. Check Backup system & network functions of DVR & software.

D. Will attend any number of services calls in a month with resolution time within 24 hours. Unlimited free telephone support related to CCTV surveillance problems. If service engineer unable to repair the system on- site within 2 hours, replace the equipment and damaged equipment has to be returned to service center for repair as per Manufacturer. Software system / Equipment / Network uptime shall be 99% per quarter.

E. All the faults attended irrespective of the nature (Routine & Corrective) shall be entered in a call sheet & got signed by IT Dept at the end of every quarter.

6. **Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangement through proper communication should be worked out in all cases by the servicing agencies.

7. **Final Authority:** The final authority for payments will be Head of the Organization offering the AMC.

8. The scope of AMC will not cover any physical damages due to fire, burns, electrical short.

9. **Penalty Clause:** In case the fault is not corrected after 48 Hrs penalty will be applicable for each day after 48 hrs from date of complaint. 0.2% of quarterly AMC value per day will be recovered from the Bill for each complaint.


JURISDICTION

All suits or proceedings relating to any dispute or claim arising out of or in course of performance in this contract shall be filed in appropriate court having jurisdiction in the State of MAHARASHTRA as case may be.

The Corporation reserves the right to reject any or all tenders without assigning any reasons therefore.

Thanking you,

Yours faithfully,
For N.T.C. Ltd. (WR)


(B.k.Roy)
Jt. Manager (Matls)

Signature and seal of the party

पंजीकृत कार्यालय : कोर 4, स्कोप कॉम्प्लेक्स, 7 लोधी रोड, नई दिल्ली 110 003.
Registered Office: Core- IV, Scope Complex, 7 Lodhi Road, New Delhi 110 003.
दूरध्वनी/Tel. 011-24360101, फॅक्स/Fax- 011-24361112, website: www.ntcltd.org

NATIONAL TEXTILE CORPORATION LTD., (WR), MUMBAIBILL OF QUANTITY

Sub: Annual Maintenance comprehensive Contract (AMC) for CCTV Surveillance System for a period of 01.05.2019 to 30.04.2020

Sr. No	Description	Make	DVR WITH 2 & 3 TB HDD power supply	CP Plus Bullet & Dome Camera	19.5 " Flat Screen LCD Monitor	Location	Total cost In lumpsum
1	8 Channel DVR with segate 3TB Hdd & power adaptor	CPPLU S	1	8	1	NTCWRO CSMT	
2	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	2	1	Jam Mills, Lalbaug	
3	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	3	1	Finlay Mills, Lalbaug	
4	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	3	1	Digvijay Mill, Lalbaug	
5	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	2	1	Madhusudhan Mill, Worli	
6	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	2	1	Kohinoor Mill, Dadar	
7	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	2	1	Indu No. 3&4, Kalachowki	
8	4 Channel DVR with segate 2TB Hdd & power adaptor	CPPLU S	1	3	1	Sitaram Mills, Chinchpokaly	
	Total basic cost		8	25	8		
	GST % with amount						
	Grant Total						