

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	31-07-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	31-07-2026 11:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Textiles
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	National Textile Corporation Limited
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :hod6.ntcl.del@gembuyer.in Buyer Email id: bycn4.ntcl.achalpur@gembuyer.in
वस्तु श्रेणी /Item Category	AMC of Integrated Security and Surveillance System - Monitor Operations; Comprehensive; REPAIRE AND MAINTAINANCE OF CCTV SYSTEM INSTALLED AT FINLAY MILL ACHALPUR; Consumables to be provided by Buyer
अनुबंध अवधि /Contract Period	1 Year(s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid

बिड विवरण/Bid Details	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
6. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1784269733.pdf](#)

List of Consumable required, incase of Non Comprehensive Service:[1784269739.pdf](#)

AMC Of Integrated Security And Surveillance System - Monitor Operations; Comprehensive; REPAIRE AND MAINTAINANCE OF CCTV SYSTEM INSTALLED AT FINLAY MILL ACHALPUR; Consumables To Be Provided By Buyer (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	

विवरण/ Specification	मूल्य/ Values
ISS Components	Monitor Operations
AMC Type	Comprehensive
Components to be covered under AMC	REPAIRE AND MAINTAINANCE OF CCTV SYSTEM INSTALLED AT FINLAY MILL ACHALPUR
Cost for Consumables Materials	Consumables to be provided by Buyer
Type of Premises	Industrial
Control Unit Type	Control Room
Preventive Maintenance	Depending upon the system as mentioned in the Scope of work
Data Backup and Recovery Required	No
Event Analysis & Critical Reporting	NA
Manpower (Technical Support Engineer / Resident Engineer) Deployment	Not Required
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dharmendra Uttamrao Piprewar	444805,National Textile Corporation Limited, Finlay Mills, Berar, Achalpur Pink Code 444 805.	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code

on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

फिन्ले मिल्स, अचलपूर

ईकाई - राष्ट्रीय वस्त्रोद्योग निगम (प.क्षे.) लि.

अमरावती रोड, अचलपूर - 444805 जि. अमरावती (म.रा.)

An ISO 9001:2015 Certified Mill

फोन - 07223-250616 (भांडार विभाग), 250607 (महाप्रबंधक), 250612 (फैक्स)

ईमेल -mmfinlayachalpur@gmail.com, storesfinlayachalpur@ntcltd.org

संकेतस्थल - www.ntcltd.orgजिएसटी -27AAACN2847D1ZO

Finlay Mills, Achalpur

(Unit of National Textile Corporation (W.R.) Ltd.),

Amravati Road, Achalpur - 444805, Dist. - Amravati (M.S.)

An ISO 9001:2015 Certified Mill

Phone - 07223 - 250616 (S&P), 250607 (GM), 250612 (Fax)

Email -mmfinlayachalpur@gmail.com, storesfinlayachalpur@ntcltd.org

Website - www.ntcltd.orgGSTN-27AAACN2847D1ZO

इन्क्वायरी नं- 02 दिनांक 16.07.2026, अंतिम तिथी 31.07.2026, समय- सु.11.30 तक

Enquiry No-02 Date-16.07.2026 Due Date -31.07.2026, Time-11.30 AM

Dept: Engineering (Indent No. 554, Dt.01.07.2026)

To.

Dear Sir,

We are inviting lowest quotations for the **Repair/Maintainance and Material Supply Rate Contract for CCTv Cameras (Indoor/Outdoor) at Finlay Mills, Achalpur**. You are requested to fill your lowest rates to carryout the said works. Please carefully read all the Terms & Conditions mentioned below.

Sr. No	Description of Job Work	Qty.	Rate/Unit/ Visit (Rs.)	Remark
A	Repair/Maintainance and Material Supply Rate Contract for CCTv Cameras (Indoor/Outdoor) at Finlay Mills, Achalpur			
1	Camera Honeywell - IR Dome Camera Model :- CAD700PI30-36, 700TVL, 3.6mm, IR range 30m, TDN(IR-Cut), OSD, 12VDC	26 Nos.		As and when required basis
2	DVR Honeywell make, Model - HA-DVR-1216-C	03 Nos.		
3	Bullet Outdoor IP Camera - 5 Megapixel - Zebronic	03 Nos.		
4	Dome Camera IP 5 Megapixel - Zebronic	01 No.		
5	NVR 8/10 Channel - Zebronic	01 No.		
B	Spare Material Supply	Qty.	Rate/Unit (Rs.)	Remark
1	IP Bullet Camera Outdoor Nightvision 5 MP CP Plus/Zebtronics/Honeywell Make	01 No.		As and when required basis
2	IP Dome Camera Indoor Nightvision 5 MP CP Plus/Zebtronics/Honeywell Make	01 No.		
3	NVR 8 or 10 Channel CP Plus/Zebtronics/Honeywell Make	01 No.		
4	LAN Cable CAT-6 Indoor/Outdoor 100 Mtrs. Bundle CP Plus/Zebtronics/Honeywell Make	01 No.		
5	Adaptor for IR Cameras 12VDC Make :- Honeywell - IR Dome Camera	01 No.		
6	Outdoor IR Camera CP Plus/Zebtronics/Honeywell Make	01 No.		
7	Indoor IR Camera CP Plus/Zebtronics/Honeywell Make	01 No.		
8	Hard Disk - 2 TB for NVR / DVR Seagate, WD, Toshiba Make	01 No.		
9	POE Switch 8/10 Channels	01 No.		
10	Rj Sockets / BNC Pin	01 No.		
	GST -			

Please sign & stamped this Tender Document and submit the same on or before on or before dt.31.07.2026, 11.30 AM alongwith the GeM Bid as your acceptance of Tender Terms & Conditions which is mandatory. Complete correspondence address alongwith e-mail address & Mobile number will be clearly mentioned in the tender.

Store & Purchase I/c
Finlay Mills, Achalpur
 Unit of NTC Ltd. (Govt. of India Undertaking)

फिन्ले मिल्स, अचलपूर

ईकाई - राष्ट्रीय वस्त्रोद्योग निगम (प.क्षे.) लि.
अमरावती रोड, अचलपूर - 444805 जि. अमरावती (म.रा.)
An ISO 9001:2015 Certified Mill
फोन - 07223-250616 (भांडार विभाग), 250607 (महाप्रबंधक), 250612 (फैक्स)
ईमेल - mmfinlayachalpur@gmail.com, storesfinlayachalpur@ntcltd.org
संकेतस्थल - www.ntcltd.org जिएसटी - 27AAACN2847D1ZO

Finlay Mills, Achalpur

(Unit of National Textile Corporation (W.R.) Ltd.),
Amravati Road, Achalpur - 444805, Dist. - Amravati (M.S.)
An ISO 9001:2015 Certified Mill
Phone - 07223 - 250616 (S&P), 250607 (GM), 250612 (Fax)
Email - mmfinlayachalpur@gmail.com, storesfinlayachalpur@ntcltd.org
Website - www.ntcltd.org GSTN-27AAACN2847D1ZO

Terms & Conditions

The bidder shall carefully read and comply with the following terms and conditions while submitting the quotation:

1. Scope of Work

The rate contract shall include preventive and breakdown maintenance as well as supply of spares/material of the complete CCTV surveillance system at Finlay Mills, Achalpur.

2. Contract Period :- The Rate Contract shall be valid for a period of **one (1) year** from the date of issue of the work order and may be extended based on satisfactory performance and mutual agreement.

3. Breakdown Maintenance :- The contractor shall attend all breakdown complaints during the contract period.

a. Maximum response time shall be **within 12 hours** from the time of complaint.

b. Critical faults shall be rectified as early as possible, preferably within **48 hours**, subject to the availability of spare parts.

4. Spare Parts :- Replacement of defective spare parts shall be carried out only after obtaining written approval from the Mill. Rates of commonly used spare parts shall be submitted separately.

5. Qualified Personnel :- The contractor shall deploy experienced and technically qualified personnel for maintenance work and shall ensure compliance with all applicable safety regulations.

6. Site Visit :- Bidders are advised to visit the factory site before submitting the quotation to assess the existing CCTV system and maintenance requirements. No additional claim arising from lack of site inspection shall be entertained.

7. Tools and Equipment :- The contractor shall provide all necessary tools, testing instruments, ladders, and equipment required for carrying out maintenance work.

8. Safety Requirements :- The contractor shall comply with all factory safety rules and regulations. Personnel shall wear appropriate Personal Protective Equipment (PPE) while working inside the factory premises.

9. Payment Terms :- Payment shall be made on a **monthly basis after satisfactory completion of services**, unless otherwise specified. Applicable statutory deductions such as TDS shall be made as per government rules. GST shall be indicated separately in the quotation.

10. Penalty Clause :- Failure to attend complaints or complete maintenance within the stipulated time may attract a penalty as decided by the factory management and may result in termination of the contract.

11. Replacement of Equipment :- The contractor shall immediately inform the mill in writing if any equipment is found beyond economical repair. Replacement shall be carried out only after written approval from the factory.

12. Records :- The contractor shall maintain a logbook of all preventive maintenance visits, complaints attended, repairs carried out, and spare parts replaced.

13. Validity of Quotation :- The quotation shall remain valid for a minimum period of **90 days** from the date of submission.

14. Factory Rights :- The mill reserves the right to: (1) Accept or reject any or all quotations without assigning any reason. (2) Cancel the tender process at any stage. (d) Award the contract wholly or partly to one or more bidders.

15. Compliance :- The successful bidder shall comply with all applicable labour laws, statutory requirements, insurance obligations, and other legal provisions during the contract period.

16. Jurisdiction :- Any dispute arising out of this contract shall be subject to the jurisdiction of the competent courts where the factory is located.

फर्म की मोहर तथा हस्ताक्षर

Rubber Seal /Stamp/Sign of Firm